

Strategic Plan 2023-2028

Our Mission

Balancing consumer rights, dignity of risk and community safety whilst recognising families, carers, treating teams and public expectations.

Our Vision

To be trusted to provide a just, compassionate and solution-focused service to people with a mental illness that facilitates effective and safe care in the least restrictive way.

Strategic Objectives and Action Plan

Improving the Consumer Experience

- ✓ Improve accessibility to and within hearings
- ✓ Improve education for consumers and their supporters

Engaging with others

- ✓ Connect with stakeholders from health service providers and across Government to increase awareness of the MHT and the Mental Health Act
- ✓ Proactively build the understanding of stakeholders to improve the consumer experience

Building the MHT Team

- ✓ Proactively foster a "team MHT" culture and communication pathway
- ✓ Offer regular professional development opportunities that enhance the capability of members and staff

Our Values



Fairness



Inclusion



Respect